

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	09/235,065	<b>Confirmation No.</b>	<b>5226</b>
Applicant:	DENTON et al.	TC/A.U.:	2614
Filed:	January 21, 1999	Examiner	Knowlin, Thjuan P.
Docket No.:	4366-27		
Customer No.:	<b>22442</b>		
For:	"CALL CENTER TELEPHONE AND DATA FLOW CONNECTION SYSTEM"		

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

**AMENDMENT AND RESPONSE**

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of December 14, 2006. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are shown in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 15 of this paper.